

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Oscar A. Martinez Eduardo T. Sanchez	ATTY DKT. NO. 32944-00048USPT
APP. NO.:	
FILED: April 9, 2001	
TITLE: System and Method for Managing A Plurality of Calls	

32944-00048USPT
09/829059
04/09/01
#2

TO: **Box Patent Application**
Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Dear Sir:

In accordance with Applicant's duty under 37 C.F.R. § 1.56 and 1.97, Applicant hereby submits the attached form PTO-1449 (modified) which lists art cited. The art listed therein, while of some relevance, is not necessarily considered to teach or suggest any aspect of the invention described and claimed in the above-identified patent application. This statement is also not to be construed as a representation that a search has, or has not, been conducted or that no better art exists. Rather, this statement discloses only the best art of which the Applicant is aware.

In considering the art set forth below, it may be noted by the Examiner that certain of the references may contain markings, underlinings or other notations. These markings or notations are not to be construed as drawing the Examiner's attention either to selected parts or away from other parts of the references. Any such markings were either present on the copies of the references obtained by Applicant, or were

made thereon during the study of the references by the Applicant and/or his attorneys.

The Examiner is respectfully requested to consider each of the cited references, indicate such consideration by initialing each reference on the enclosed Form PTO-1449 (modified) and return a copy of the same with the next communication to the Applicant. For the convenience of the Examiner in considering the references, copies of the cited references are enclosed with this communication.

Respectfully submitted,

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By Mark V. Muller
Mark V. Muller, Reg. No. 37,509

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited on the date shown below with the United States Postal Service in an envelope addressed to the "Commissioner of Patents and Trademarks, Washington, D.C. 20231", as follows:

<p style="text-align: center;"><u>37 CFR 1.8(a)</u></p> <p>[] With sufficient postage as First Class Mail.</p> <p>Date: _____, 20__</p>	<p style="text-align: center;"><u>37 CFR 1.10</u></p> <p>[X] As "Express Mail Post Office to Addressee", Mailing Label No. EL748452763-US</p> <p>Date: April 9, 2001</p>
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Mark V. Muller
Printed Name of Person Mailing Paper or Fee

Mark V. Muller
Signature of Person Mailing Paper or Fee

Supplemental Form PTO-1449 Modified

**List of Patents and Publications
Cited by Applicant
(Use several sheets if necessary)**

**U.S. Patent Department of Commerce
Patent and Trademark Office**

Docket No.:
32944-00048USPT

Serial No.:

Applicants: Oscar A. Martinez
Eduardo T. Sanchez

Filing Date:

Group:

**U.S. PATENT DOCUMENTS**

Examiner Initial		Document No.	Date	Name	Class	Subclass
	A-1	6,067,454	5/23/2000	Foti	455	433
	A-2					
	A-3					

FOREIGN PATENT DOCUMENTS

Examiner Initial		Document No.	Date	Country	Translation	
					Yes	No
	B-1	JP 10215283 A		Japan	X	
	B-2					
	B-3					

OTHER DOCUMENTS

Examiner Initials		Author, Title, Date, Pertinent Pages, Etc.
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Supplemental Form PTO-1449 Modified List of Patents and Publications Cited by Applicant (Use several sheets if necessary) U.S. Patent Department of Commerce Patent and Trademark Office		Docket No.: 32944-00048USPT	Serial No.:
		Applicants: Oscar A. Martinez Eduardo T. Sanchez	
		Filing Date:	Group:
	C-1		
	C-2		

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Date Examined:	Examiner:
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